

NJ vaccine call center: 75+ programs

Overall goal

Providing scheduling support, predominantly through dedicated appointments, to ensure 75+ seniors are able to access appointments



Details

- Outbound calls to **75+ based on the NJ VSS wait-list** to schedule appointments at the following locations:
 - Gloucester mega-site*
 - Inspira Health (Mullica Hill and Vineland)*
 - Walmart (60 sites, launch 03/08)*
 - Shop-rite (64 sites, launch TBD)*
- Separate, **senior-specific number (856-249-7007)** to be used for inbound calls for the following:
 - Rescheduling of dedicated appointments
 - Registration and addition of 75+ to the NJ VSS wait-list¹
 - Scheduling at other NJ VSS sites¹



Note: 1. Currently available on a limited basis; functionality to be expanded by the end of the week

Preliminary, pre-decisional, and deliberative. Based on input provided by State agency leaders and staff, to date, and subject to change. Content is descriptive only and is not meant to constitute legal, clinical, or policy advice.